

(Stock Code: 01883)



# 1> Results Summary

- 2> Financial Performance
- **3** Operational Performance





# **Results Summary of 2019**

- Revenue from telecommunications services for the year increased by
   3.6% to HK\$7,396.4 million when compared with last year
- Profit attributable to equity shareholders of the Company amounted to HK\$1,002.2 million, an increase of 5.4% as compared against last year; basic earnings per share was HK27.5 cents
- Final dividend of HK15.0 cents per share. Including an interim dividend of HK5.0 cents per share, dividends per share totaled HK20.0 cents for the year (2018: HK18.0 cents), a 11.1% year-on-year increase

+3.6%

Revenue from telecommunications services

+5.4%

Profit attributable to equity shareholders

+11.1%

Full year dividends



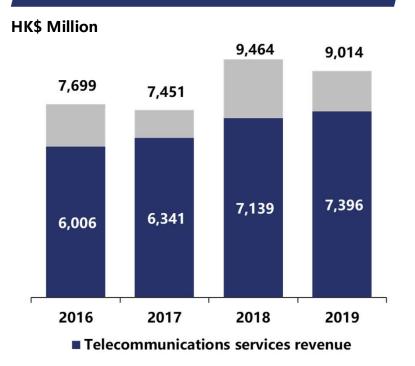
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# Financial results overview

# Total revenue and telecommunications services revenue



# Profit attributable to equity shareholders

#### **HK\$ Million**



# **EBITDA, Capital Expenditure & Liquidity**

|                     | 2018         | 2019                   |  |
|---------------------|--------------|------------------------|--|
| HK\$ Million        | Year ended 3 | Year ended 31 December |  |
| EBITDA*             | 2,192.3      | 2,493.6                |  |
| Capital expenditure | 575.8        | 446.5                  |  |
| HK\$ Million        | At 31 De     | cemher                 |  |

| HK\$ Million           | At 31 December |         |
|------------------------|----------------|---------|
| Cash and bank deposits | 1,049.1        | 1,312.8 |
| Total debt @^          | 6,857.5        | 6,277.9 |
| Net Debt               | 5,808.4        | 4,965.1 |
| Net gearing ratio#     | 40%            | 35%     |

<sup>\*</sup> EBITDA represents earnings before interest, taxes, depreciation and amortisation # Net gearing ratio = Net debt / (Total Equity Attributable to Equity Shareholders + Net Debt) X 100% @ Includes current and non-current bank and other borrowings



<sup>^</sup> Comparatives were amended to conform to current year presentation

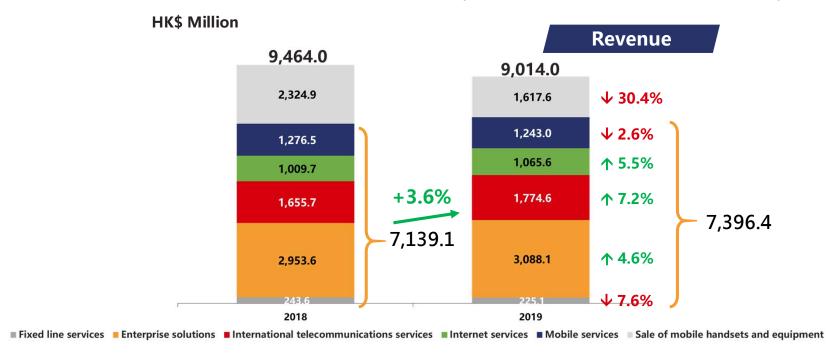
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# Revenue by Business Segment Growth in majority of major businesses

Revenue from telecommunications services increased by 3.6% to HK\$7,396.4 million from last year



## **Mobile Services**

#### Mobile services income was stable

- Revenue from Mobile services slightly decreased by 2.6% to HK\$1,243.0 million as compared to 2018, mainly due to social unrest in Hong Kong
- As at 31 December 2019, mobile market share in Macau was 41.0%, and 41.9% market share in Macau 4G market, leading position has been maintained with approximately 1,146,000 subscribers
- The first operator to engage in 5G network trial in Macau with 5G network expected to be rolled-out in 2020
- In alignment with the Cybersecurity Law, CTM launched the prepaid card registration services

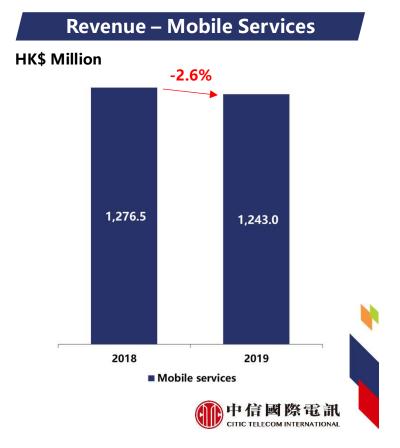




99.3%

Market share in Macau 4G market

4G customer penetration rate



## **Internet Services**

#### Revenue up by 5.5% year-on-year, mainly driven by fibre broadband

- Revenue from Internet services increased by 5.5% to HK\$1,065.6 million as compared to 2018 mainly due to increase in revenue from fibre broadband
- The total number of broadband subscribers increased by approx. 3% to over 193,000 users and Internet market share in Macau was around 96.9%
- Established the first Macau government approved overseas data centre in Hong Kong located at CITIC Telecom Tower
- CTM Data center successfully obtained the first ISO 22301:2012
   Business Continuous Management for Data Center in Macau
- Data Centre Phase 3 (A) at CITIC Telecom Tower was launched.
   Phase 3 (B) is expected to be launched to the market in 1H2021



96.9%

~100%

200

91%

Group's Internet market share in Macau

**FTTB** coverage

Residential fibre broadband penetration rate

+5.5% 1,009.7 1,065.6 d 2018 2019 d Internet Services 中信國際電訊

**Revenue – Internet Services** 

# **International Telecommunications Services**

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#### A2P messaging businesses delivers encouraging results

- Revenue from international telecommunications services increased by 7.2% when compared with 2018 to HK\$1,774.6 million
- Effective results in messaging business Internet transformation, as more demand for SMS based services (e.g. authentication services, transaction confirmation etc.) and more enterprises using A2P SMS as a key CRM tool, A2P messaging business grew significantly with revenue grew 74.3% to HK\$674.1 million
- "DataMall 自由行" was updated to offer 4G services and the deployment of our eSIM service was completed during the year.

+ 74.3%

Revenue of SMS
Business

DataMall
自由行

1,774.6 **+7.2**% 1,655.7 93.2 **-17.7**% 113.2 386.7 +74.3% 674.1 **-12.8**% 1,155.8 1,007.3 2018 2019 ■ Voice services ■ SMS services ■ DataMall 自由行 中信國際電訊

Revenue — International Telecommunications Services

**HK\$ Million** 

# **Enterprise Solutions**

#### Expanded coverage, stronger capabilities, rising revenue

- Revenue increased by 4.6% to HK\$3,088.1 million when compared with last year
- Over 140 Points-of-Presence ("PoPs") around the world with 9 new PoPs deployed in FY2019
- Multi-Cloud Connect services connected to Multi-Cloud platforms with up to 10Gbps allowing customers to continuous collaboration with more partners for extending Cloud connectivity services as well as multi-cloud management services
- One-stop Cloud Services Centers in Moscow (Russia), Frankfurt (Germany) and London (United Kingdom), providing enterprises with a highly reliable and high level security protection which addresses to their compliance needs and supports their business operations
- CTM launched new Cloud Service powered by the Tencent technology
- "AR Field Service Management Solution" a joint-force research and development with ASTRI for next-generation operations and maintenance technologies using Augmented Reality (AR) glasses, to be launched soon



140+

18

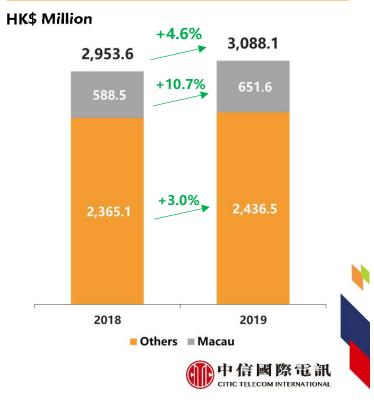


**Global PoPs** 

Cloud Services Centers Multi-Cloud Connect

12

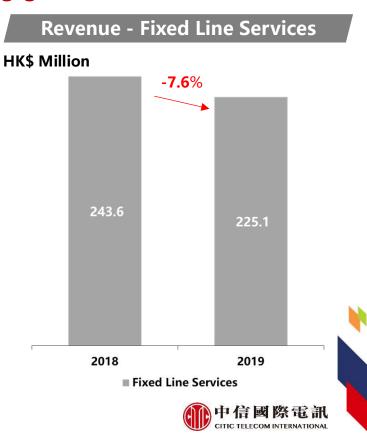
#### **Revenue** — **Enterprise Solutions**



# **Fixed Line Services**

## Subscribers & revenue continued to drop, echoing global trend

Fixed line services revenue dropped 7.6% to HK\$225.1 million, mainly due to drop in number of domestic fixed line users, which is in line with global industry trend



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#### **Industry Recognitions**

"Best Infrastructure and Public Utilities Stock Company" - 4th Golden Hong Kong Stocks Awards — zhitongcaijing.com and 10jqka.com

"Outstanding ICT Solution Provider 2019" -- Quamnet

"Most Trusted Service Partner Award 2019" -- China Unicom

"2019 Best Practices Award" Asia-Pacific Managed Cloud Services Competitive Strategy Innovation Leadership Award -- Frost & Sullivan

"Major Player in the Asia/Pacific" Managed Cloud Services Marketscape (2019) -- *IDC* "SME Partner Awards of Excellence 2019 Managed SD-WAN Solutions Provider" -- *Hong Kong Economic Journal* 

"Supreme Brand Awards 2019" Supreme ICT Services Brand — Capital CEO
"Dun & Bradstreet (D&B) Business Eminence Award 2019" — Dun & Bradstreet
"2018 Top Performing Business Partner for Hardware and Software" — IBM
Singapore

"Hong Kong Awards for Environmental Excellence Silver Award" -- Hong Kong Productivity Council















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# Thanks! CITIC Telecom International Holdings Limited 25/F, CITIC Telecom Tower, 93 Kwai Fuk Rd, Hong Kong Email: contact@citictel.com Output Description: CITIC Telecom International Holdings Limited 25/F, CITIC Telecom Tower, 93 Kwai Fuk Rd, Hong Kong Email: contact@citictel.com Output Description: O