JANUARY



- CITIC Telecom International CPC Limited ("CPC") won the "Outstanding ICT Solution Provider 2016" at "Quamnet Outstanding Enterprise Awards 2016" by Quamnet
- CPC received the Grand Award and three Product Awards from "Sing Tao Daily IT Square Editors' Choices 2016" in Hong Kong
 - Grand Award:
 - The Best Integrated ICT Services Partner
 - Three Product Awards:
 - The Best Managed Security Services
 Provider
 - The Best Cloud Infrastructure Service Provider
 - The Best Enterprise Cloud Datacenter Provider
- China Enterprise ICT Solutions Limited ("CEC") received "Enterprise Credit Evaluation AAA Credit Level" under the highest level category of value-added service providers from China Association of Communications Enterprises
- CEC's SmartCLOUD™ Cloud computing solution received "2016 Product of the Year (Cloud Computing Solution)" award from Internet Weekly

FEBRUARY

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- Launched YouCLink for an integrated trading and distribution enterprise operating in Asia
- CPC announced it has finalised the acquisition of CITIC Telecom CPC Netherlands B.V. (formerly known as Linx Telecommunications B.V.), following completion of all regulatory clearances

MARCH



- Companhia de Telecomunicações de Macau, S.A.R.L. ("CTM") officially launched "Macau Good Hands" – a one-stop e-commerce platform combining the features of big data, search engine and electronic payment
- CTM showcased an array of network technologies as well as various achievements and application services, including the deployment of carrier aggregation technology; applications for "e-educations"; "e-health"; "e-commerce platform"; "Macau Good Hands"; "Smart Home", etc.

APRIL



- Launched the brand "ChinaOne" with "Local or IDD Talk Prepaid SIM Card" in Hong Kong
- Extended "DataMall自由行"coverage to Singapore and Thailand
- CEC received the "Most Influential Enterprise of the Year in Cloud Computing" award from the Organizing Committee of China Financial Transaction Technology Conference at Financial Trading Tech Conference 2017
- With its DataHOUSE[™] cloud data centre solutions, CEC won "The Best Cloud Data Center of the Year" award at the "World Hosting Day"
- CEC received "Partner of the Year Award" from CIO Association of Zhongshan which is a recognition of its effort in providing the best solutions over the years and the contribution to boost the IT development of the local enterprises
- CTM launched the world's first VoLTE / ViLTE IDD services with telecoms operator, further affirmed its leading position in Macau as well as overseas
- CTM launched a new prepaid card "Social Card", focusing on local unlimited data with speed control and intra-network voice for domestic workers, labour, students and the elderly market
- Acclivis Technologies and Solutions Pte. Ltd. ("Acclivis") officially launched the Equinix-Acclivis Business Resiliency Centre (EABRC), a purpose build Disaster Recovery (DR) facility for enterprise market in Singapore



MAY



- CPC became the first Infrastructure-as-a-Service (laaS) provider in Hong Kong to receive "ISO 27017 Code of Practice for Information Security Controls for Cloud Services"
- CEC received "Good Faith Demonstration Enterprise of Guangdong Province (2012–2016 five consecutive years)" awarded from Guangdong Provincial Enterprise Confederation and Guangdong Provincial Association of Entrepreneurs as a recognition on delivering the quality and trustable products and services to the local enterprises
- CTM was the pioneer to launch the 3 Carrier Aggregation technology in Macau, leading the Macau mobile market development by enhancing the speed of LTE up to 300Mbps
- CTM launched the free CTM Wi-Fi hotspots for Macau Social housing, providing supports to the disadvantaged

JUNE



- Extended "DataMall自由行" coverage to Korea
- Awarded the "Most Trusted Service Partner Award" from a China operator
- CPC won "Best Full-Service ICT Solutions Company Hong Kong" at "2017 Business Excellence Awards" by Acquisition International
- CPC and CEC received "The Distinguished Salesperson Award (DSA)" from Hong Kong Management Association. CPC has won the award for the 14th consecutive year
- Won "Customer Relationship Excellence (CRE) Award 2016" winning categories from Asia Pacific Customer Service Consortium:
 - CPC
 - Customer Service Manager of the Year (Network Communications – Technical Centre)
 - CEC
 - Customer Service Professional of the Year (Network Communications – Technical Centre)
 - Customer Service Team Leader of the Year (Network Communications – Contact Centre)

- CPC won the 1st Grand Award "Technology Company of the Year – Mature", and the Product Award "Managed Security Services Provider" for the 6th consecutive year at the "Computerworld Hong Kong Awards 2017" by Computerworld Hong Kong
- CPC won "The Distinguished Cloud Computing Solutions" and "The Distinguished Information Security Services" awards at "The Distinguished SME Partners Award 2017" by Hong Kong Economic Journal and PR Asia
- CTM launched "The Greater China Data Sharing Plan" to further cover Taiwan region, completed the sharing data coverage of Greater China
- CTM launched the Taipa Free Wi-Fi service with Direcção dos Serviços de Economia (DSE) to cope with the Government direction on stimulating e-Commerce development and the image of Digital Macau
- Acclivis was awarded "Marketing Excellence Award (Asia Pacific)" by Equinix for exceptional marketing initiatives in Southeast Asia for 2016
- Pacific Internet (S) Pte. Ltd. ("Pacific Internet") launched Pacific – Equinix Cloud Exchange (PacEX) to facilitate enterprise customers' connection to the public cloud located in Equinix from three Southeast Asian markets

JULY



- Extended "DataMall自由行" coverage to Indonesia
- Launched YouCLink "Portable fixed line" product
- Cooperated with a mobile operator in China to launch "Auto Roaming Systems" and extended coverage to Taiwan
- CTM launched the 40GB 4G+ Unlimited Data Plan to meet customers' needs with higher data usage consumption

AUGUST



- Cooperated with a mobile operator in China to launch Phase 1 service of "Auto Roaming System" which covers 9 countries, including Australia and Southeast Asian countries
- CTM launched "Telecom Facilities Aid Scheme" for the needy residents and SMEs after typhoon "Hato" swept across Macau which provides repair services for damaged telecom equipments free of charge
- Pacific Internet officially launched Global SD-WAN (software-defined networking in a wide area network) to enterprise in the Southeast Asian markets





SEPTEMBER 9

NOVEMBER



- Cooperated with a mobile operator in China to launch Phase 2 service of "Auto Roaming System" which covers 12 countries/area including Macau and European countries
- CPC won "Cloud Excellence Award 2017" from Computerworld Hong Kong. Winning categories:
 - Grand Award Cloud Company of the Year
 - Best Cloud Project Backup and Disaster Recovery Project (joint project with a customer)
 - Best Infrastructure-as-a-Service

- Extended "DataMall自由行" coverage to Malaysia
- CPC received the awards "Best SMB Cloud Services" and "Best Data Center Services Provider -SMB market" of the "SMBWorld Awards 2017" from **SMBWorld**
- CEC received "The Most Innovative Enterprise of the Year" by "The Global Outstanding Achievement Award of 2017" from Global Future Technology Conference Council and iiMedia Research as a recognition on its continuous effort to deliver innovative ICT products and services





- 10th Listing Anniversary Cocktail held to celebrate the achievements in the past decade
- Extended the service of "DataMall自由行" for more end-users with another operator in China
- CPC won "Best Cloud Services Provider" of the "Readers' Choice Product Excellence Awards 2017" by NetworkWorld Asia
- CPC won the "Best Enterprise Service Gold" of the "2017 CAHK STAR Award" organised by Communications Association of Hong Kong
- CEC was awarded the "Leading ICT Services for Fintech Industry" during Inaugural Global Fintech & Blockchain China Summit 2017
- Published a research report on the comparative performances of optical fibre networks of network providers in Macau and neighbouring regions - CTM ranked the best or second best for all criteria of testing, reflecting sound performance
- CTM provided laaS and DDoS protection service to 2017 Macau Grand Prix Event again

- CEC was ranked in the list of "2017 CLOUD 500" as "2017 Public Cloud Services Provider" by Business Partner Consulting
- CEC was awarded the "2017 Best Cloud Platform for Automotive Industry" and the "2017 Best Cloud Platform for Retail Industry" from China Internet Weekly and Chinese Academy of Social Sciences Information Research Center
- CEC was awarded the "China Communications Industry Leading ICT Service Provider of the Year" from Communications Weekly and China Center for Information Industry Department during the China Communications Industry Conference 2017 and The 12th Annual Conference of China Communications Technology
- CEC was awarded the "2017 Best Services in China IDC industry" and "2017 Best Cloud Service Provider in China IDC industry" from China IDCquan.com during the 12th China IDC Industry Annual Ceremony
- CTM cooperated with the mainstream telecoms operators in Mainland China and Hong Kong to launch the "Greater Bay Area Service Plan", where customers could share the usage of mobile data, voice and SMS within the region
- CTM launched a new "Entertainment package service" in collaboration with Television Broadcasts Limited ("TVB") from Hong Kong, in which CTM's customers can enjoy various TV services through OTT (Over The Top) box or "TVB Anywhere" Mobile APP
- Acclivis was awarded "APAC Top 25 Cloud Solutions Company - 2017" by CIO Advisor
- Acclivis was awarded "Top IBM Partner for Storage Systems for 2016 Achievement"
- Pacific Internet was awarded "Asia Pacific Top 10 Network Service Provider" by Industry Era



MILESTONES 2017





Annual Report 2017







