

MILESTONES 2014

JANUARY

- Broadened Mobile VAS profile (Local Multiple Number Management and Mobile Application) for a Hong Kong Mobile Network Operator
- Launched Auto Roaming Gateway for a China Mobile Network Operator
- Broadened Mobile VAS offering (Single IMSI Multiple Number (SIMN)) in Hong Kong for local retail customers
- Companhia de Telecomunicações de Macau, S.A.R.L. ("CTM") – the only telecoms operator in Macau that launched the iPad Air & iPad mini with Retina service bundle offer in January, together with the related monthly service data plan



FEBRUARY

- Awarded "Top Services Base Operator Partner" by a major telecoms operator in Singapore
- CITIC Telecom International CPC Limited ("CPC") received the Grand Award and two Product Awards from "Sing Tao Daily IT Square's Editors' Choices 2013" in Hong Kong
 - Grand Award:
 - * The Best Telecommunication Services Partner
 - Two Product Awards:
 - * The Best Managed Security Services Provider
 - * The Best Cloud Infrastructure Service Provider

MARCH

- Awarded "Outstanding International Telecommunications Service Provider" in the "14th CAPITAL Outstanding Enterprise Awards" organised by CAPITAL magazine
- Internet Data Centre (IDC) in Ap Lei Chau commenced operation. The IDC is built with high level of standard fulfilling TIA Tier III+ specification
- Launched HIPPI Surf mobile application for Taiwan market
- A new Network Management Centre and IT Data Centre were launched by CTM
- China Enterprise ICT Solutions Limited ("CEC-BJ"), secured IDC/ICP cross-regional operating licence in China



APRIL

- Established new direct connections with telecoms operators in Latvia and Romania
- Indispensable responsibility to ensure the smooth transition of TV signal in Macau by CTM
- CPC won the "Platinum Brand Election 2014 – Cloud Computing Solution" organised by PC3 magazine in Hong Kong
- Entered into an agreement with 中信網絡有限公司 (CITIC Networks Co., Ltd.) to provide management consultancy and technical services

MAY

- CTM hosted the summer activity enrollment in Macau for the 13th consecutive year
- "CTM Buddy" mobile application recorded over 100,000 downloads

JUNE

- Established direct GRX (GPRS Roaming Exchange) connections to CTM
- Launched cloud communication product, offering enterprise grade telephony service to business users
- Awarded "Best Business Cooperative Partner" from a China operator
- CTM signed the "i-Campus" Teachers Program Agreement with The Chinese Educators Association of Macau
- CTM – The number of residential fibre broadband users exceeded 22,000 in June 2014, representing an accumulative increase of 52% in the past six months
- Over 300 Wi-Fi hotspots, which covered the major areas in Macau, and introduced "Auto Login" of Wi-Fi for the convenience of the users of CTM
- CPC won 3 awards in Hong Kong:
 - "2013 Customer Relationship Excellence (CRE) Awards – Customer Service Manager of the Year 2013 (Network Communications Service Centre)" from the Asia Pacific Customer Service Consortium for the 7th consecutive year
 - Computerworld Hong Kong Awards 2014 – "Managed Security Services Provider" by Computerworld Hong Kong
 - "The Distinguished Salesperson Award (DSA)" from Hong Kong Management Association for the 11th consecutive year
- CEC-BJ partnered with 上海科技網絡通信有限公司 (Shanghai Science and Technology Network Communication Co., Ltd.) to build a quality cloud computing data centre which accelerates development of IDC and cloud computing services in Shanghai



JULY

- CTM organised a seminar for the members of The Chinese Educators Association of Macau to further promote the popularity of Digital Campus
- CTM launched the first phase of "Convergent Rating and Billing System", enabling customers to obtain the usage information of their telecoms services in an efficient and timely manner
- CTM took the lead to launch TD-SCDMA 3G roaming data services with a China mobile operator, enabling CTM mobile customers to use the TD-SCDMA 3G data roaming services in China

MILESTONES 2014



AUG

AUGUST

- CPC won "The Best Enterprise Cloud Platforms Award" at the "e-Brand Awards 2014" organised by eZone magazine in Hong Kong
- CTM formed Strategic Partnership with Air Macau to bring exclusive offers and privileges to the Macau residents and tourists
- CTM was awarded iPhone Masters Certificates for the second time, being the first and only telecoms operator in Macau awarded the iPhone Masters Certificates issued by Apple



SEP

SEPTEMBER

- Established signaling transit peering connections over IP with a major Middle East Carrier
- CPC won 2 awards:
 - "2014 The Best SME Partners" for the 8th consecutive year, organised by Hong Kong Economic Digest, for "Cloud Computing Solutions"
 - Asia Pacific Entrepreneurship Awards 2014 by Enterprise Asia, the winning category is "Outstanding Entrepreneurship Award"
- To align with the "SME Website Funding Schemes" offered by the Economic Bureau of the Macau Government, CTM introduced online marketing and cloud services, enabling SMEs to develop markets, create business opportunities and improve competitiveness
- CTM shared the achievements of "CTM Network Modernisation Project" and the future network development plan with the media
- CTM was entrusted to provide a series of telecoms services including mobile, fixed line, Internet and leased line services for the APEC 8th Tourism Ministerial Meeting, ensuring smooth and stable delivery of communications services
- CTM fully supported the 17th Wireless Group Meeting of APT by providing an array of telecoms services, equipment and technical support, as well as high speed Wi-Fi access for delegates



SEP

OCTOBER

- Established IPX peering connections with a Korean Carrier
- Established IPX peering connections and LTE Signaling Transit with a Taiwan Carrier
- 2 CPC products were selected as "Sing Tao Daily IT Square's Third Quarter Editors' Choice" in Hong Kong:
 - SmartCLOUD™ Compute
 - SmartCLOUD™ Backup Solutions Series
- CPC was honored with "Hong Kong Corporate Citizenship Award" by the Hong Kong Productivity Council
- CPC's SmartCLOUD™ Compute won the "IT Solution Excellence (Manufacturing Industry)" of Biz. IT Excellence 2014 by a magazine, PCM
- CTM won the operating contract of "Wi-Fi Go" to provide a better WiFi service for the residents and tourists of Macau
- CTM jointly launched the "1 SIM 2 Numbers" service with an Indonesian telecoms operator
- CTM officially launched iPhone6 and iPhone6 Plus which support multi-network services
- CTM introduced to Macau's secondary schools e-education and cloud services which help to improve the teaching quality and efficiency



OCT

NOVEMBER

- Launched HIPPI Call and HIPPI One mobile application for North American Market
- Launched Mobile Number Portability Platform outsourcing to MVNO in Hong Kong
- Extended Multiple Numbers Management and Mobile Application for Fixed Network Number
- CPC won 2 awards:
 - NetworkWorld Asia Readers' Choice Product Excellence Awards 2014 – "Cloud Services Provider" by NetworkWorld Asia
 - 2014 SMBWorld Awards – "Best SMB Cloud Services" by SMBWorld
- CTM submitted the tender proposal for Long-Term Evolution (4G) mobile network operating licence, writing a glorious page for the blueprint of building a Digital Macau
- CTM fully supported "IT Week 2014", demonstrated a wide range of innovative technologies and a series of E-Business solutions
- CTM hosted the "Leaders Conference of AICEP 2014" for the first time to reinforce regional cooperation and facilitate telecoms industry to tackle the challenges and embrace the opportunities of future network
- CTM became the exclusive operator in Macau offering iPad Air 2 and iPad mini 3
- CTM Hotline 1000 service was equipped in "CTM Buddy" mobile application, enabling customers to contact CTM Hotline from overseas
- CTM as title sponsor of "CTM Macau Touring Car Cup" and "Sole telecoms service provider" of Grand Prix for the 12th consecutive year, providing a wide range of telecoms services and technical support



NOV



NOV

DECEMBER

- The Group was titled "Top 100 Hong Kong Listed Companies Selection" in 2014
- Extended SIMN coverage to Thailand
- CPC won "2014 Hong Kong Awards for Industries: Productivity and Quality Certificate of Merit Award" by Hong Kong Productivity Council
- CTM's new Lao Hon Shop was officially unveiled, aiming to provide customers with a contemporary, comfortable and unique shopping environment with attentive service experience
- CTM introduced the new WiFi day pass, enabling tourists to enjoy unlimited CTM WiFi service in Macau
- CTM and Macau Holiday Inn jointly launched a new WiFi service. With one single password, customers of Macau Holiday Inn can use WiFi service inside the hotel rooms and at all CTM WiFi hotspots in Macau
- CTM was awarded the title of "The Best Public Mobile Telecom Brand"
- CTM successfully ensured quality communications services for the 15th Anniversary of the establishment of Macau SAR, including mobile, fixed line, Internet, leased line and video services



DEC



DEC