

MILESTONES 2011

JANUARY

- Extended the prepaid roaming services for the largest Chinese mobile operator to France, Malaysia, Japan, Singapore, the Philippines, Thailand, Indonesia, Vietnam, Egypt, Australia, Italy and South Korea

FEBRUARY

- Launched SIP Trunk service to Enterprise PBX customers
- Established a new direct connection with an African telecoms operator in Seychelles

MARCH

- Data Centre with Tier III+ infrastructure at CITIC Telecom Tower opened

APRIL

- Provided infotainment service for outbound roaming subscribers in China and Taiwan through Welcome SMS

MAY

- CITIC Telecom International CPC Limited ("CPC") won the World Vendor Awards (WVA) 2011 – Best Hosted Solution from the Total Telecom, demonstrates the company's success in offering customers high-quality, seamless ICT solutions
- Full direct SMS coverage for all WCDMA operators in Malaysia and Japan

JUNE

- CPC launched its 3rd flagship product, SmartCLOUD Cloud Computing Solution. The service is built on top of the company's carrier-grade data centres and complement with existing TrueCONNECT™ MPLS VPN and TrustCSI™ Information security services
- CPC won 3 awards:
 - 2010 Customer Relationship Excellence (CRE) Awards from the Asia Pacific Customer Service Consortium, for the fourth consecutive year
 - The 43rd Distinguished Salesperson Award (DSA) from Hong Kong Management Association, for the eighth consecutive year
 - CPC became the first telecoms and ICT services provider to win the 2011 Hong Kong Awards for Industries: Productivity and Quality Award from Hong Kong Productivity Council
- Won an award for "Partnership Excellence (Singapore)" by one of the world's largest dedicated conferencing service providers



JULY

- CPC won Enterprise Asia's Outstanding Entrepreneurship Award at the Asia Pacific Entrepreneurship Awards (APEA) 2011
- Completed the acquisition of China Enterprise Netcom Corporation Limited
- Broadened Mobile VAS offering (Single Card Multiple Number) within China for local retail customers

**OCTOBER**

- CPC was honored 2 awards:
 - 2011 The Best SME Partners for the fifth consecutive year, organised by Hong Kong Economic Digest, for "The Best Cloud Computing Solutions"
 - 2011 – 3rd Quarter Editors' Choice – SmartCLOUD Cloud Computing Solution, by Sing Tao Daily – IT Square

AUGUST

- Established direct connection with telecoms operators in Afghanistan
- Launched G2G Roaming service through our in-house developed Roaming Hub technology and our synergy with CTM as the sponsor network to enable global roaming service for an African mobile operator in Congo
- Acquired IVAS Brasil for VoIP services in Brazilian market

**SEPTEMBER**

- Launched Mobile Roaming Call Back service to a CDMA operator in Macau

**NOVEMBER**

- CPC was selected as one of the "Top 20 Regional Global ICT Companies 2011", organised by MIS Asia Strategic 100, for the third consecutive year
- CPC, TW won "2011 ideas Best Choice – Top 20 innovative companies: Security Products and Services", by CISC and IT Power
- Formed the co-operation with an enterprise services provider in Taiwan
- Launched ComNet Soft Clients (on both Apple IOS & Android) for retail market
- CITIC Telecom International won "2011 Best Product Innovations Award" from a China operator

DECEMBER

- CPC became one of the first VMware vCloud® Powered service providers in Greater China
- CITIC Telecom International introduced Global WiFi Access service in its enterprise services portfolio. The service complements CITIC Telecom International's best-in-class managed network, communications products, and managed security solutions

