

## MILESTONES 2010

### JANUARY

- CPCNet became the **FIRST** VPN service provider in Hong Kong to receive 3 ISO certifications, including ISO9001, ISO27001 & ISO20000

### FEBRUARY

- Being the only Asian Hubbing Provider obtained Global Roaming Quality (GRQ) Monitoring Providers Certification by GSMA to enable Mobile Network Operators to monitor the quality of service offered to their roaming customers

### APRIL

- CPCNet won “Distinguished Salesperson Award (DSA)”/“Outstanding Young Salesperson Award (OYSA)” for the seventh consecutive year, organised by the Hong Kong Management Association
- Established direct connection with Lebanon’s and Slovenia’s telecoms operators
- Being the sole provider of the Indonesian CDMA operator for CDMA-to-GSM Inter-standard Roaming service

### MAY

- Further to traditional delivery method, Enterprise SMS services support alphabet caller ID to help the enterprise to deliver its own SMS by using their trade name



### MARCH

- CPCNet won “2009 Best IT Candidate Award – The Best Information Security Practitioner”, by Information Management Association of Taiwan
- All Mobile Network Operators in Macau are connected to our PRS Hub
- CPCNet was honored “Outstanding VPN Solution Provider” in “The 10th CAPITAL Outstanding Enterprise Awards”, by CAPITAL Magazine

- Acquire a 20% stake in Companhia de Telecomunicacoes de Macau, S.A.R.L from the parent company, CITIC Pacific Limited

### JUNE

- CPCNet launched the first TrustCSI™ Web Cloud Securities (WCS) gateway. Incorporating Zscaler’s industry leading security and web access technologies, TrustCSI™ WCS helps safeguard enterprise computing environments and ensure all web traffic and activities, including access from their mobile devices such as iPhones, are complied with centralised policies
- TrustCSI™ Network-X empowers organisations to optimise workflow and investment by sharing centralised resources, without compromising security or performance. Utilising existing Internet links, the solution offers industry-proven encryption leveraging signed digital SSL or IPSec certificates to ensure authenticity and prevent interceptions or alterations of en-route data traffic

- All Mobile Network Operators in Taiwan are connected to our PRS Hub
- CPCNet was honored “Customer Relationship Excellence (CRE) Awards”, organised by Asia Pacific Customer Service Consortium for “CRM Manager of the Year 2009 (ICT)”

## JULY

- Established direct connection with Malta’s telecoms operator

## AUGUST

- Established direct connection with Namibia’s telecoms operator

## NOVEMBER

- The name of the Company has been changed from “CITIC 1616 Holdings Limited” to “CITIC Telecom International Holdings Limited”
- Extended Prepaid Roaming Services in Australia
- Provided Free WiFi services platform to a China Operator during the 16th Asian Games in Guangzhou
- Connected High Definition (HD) Voice traffic on IPX network
- CPCNet was selected as one of the “2010 MIS Asia Strategic 100 – Top 20 Regional Global ICT Companies” for the second consecutive year, by Asia’s leading IT management magazine “MIS Asia”



## SEPTEMBER

- Provided Internet Protocol Packet Exchange (IPX), which was a one-stop-shop turnkey solution for IDD voice, mobile roaming signaling, SMS messaging and roaming data services for both mobile, fixed network operators as well as Internet Service Providers (ISP)
- CPCNet was honored “2010 The Best SME Partners” for the fourth consecutive year, organised by Hong Kong Economic Digest, for:
  - The Best WAN Optimization
  - The Best Managed Unified Threat Management Service
  - The Best Web Cloud Security

## OCTOBER

- Selected as the sole provider of CDMA Data Clearing services to an Indonesian CDMA operator

## DECEMBER

- Alphabet Caller ID functioned in SMS among all Hong Kong operators
- Deployed routers and switches running the Junos® operating system with Juniper Networks to address global market opportunities
- Won the “Most Trusted Partner Award” from a China operator in 2010
- The records of total international minutes handled in 2009 was the 12th International carriers in the latest announced research conducted by TeleGeography Research
- CPCNet won “Taiwan Top 100 MVP Managers 2010”, organised by Manager Today Magazine
- Awarded as “The Top Service Base Partner” from a Singapore operator in 2010