



YouCLink

Enterprise Cloud Communications Service

We tailor made of different YouCLink Enterprise service plans to meet your needs and hence provide high flexibility for your company on Fixed-Line service.

Reduce Capital Investment

YouCLink does not require upfront capital investment to deploy a Private Branch Exchange (PBX) in the company itself, but is provided via IP connection(s). You will free up more of your resources to invest in projects that will take your business to the next level.

Commercial

- Pay as you need
- OPEX only
- Cost saving through resource and operational efficiency

Secure enterprise communications

- Secure voice communications with encryption
- Device and user level authentication protects your account
- Web portal administration and enterprise directory integration

Improve productivity

- Never miss a call with always-available service feature
- Unified communication allows you to improve collaboration and customer service

Robust IP Telephone Features

- Unified messaging allow your staffs to receive their voicemails as emails
- Auto Attendant, Voice Recording and Call Centre improve your customer satisfaction

Mobility

- Make and receive calls anywhere in the world like home
- Transform your mobile device to a mobile workstation
- Puts collaboration power on your mobile devices—make & receive calls, and online meetings

Global Managed Network

The service provides high-definition voice, Windows or MAC soft clients, or mobile on both the iOS and Android smart phone, extension dialing between sites, and support for remote users.



YouCLink is a fully-managed cloud UC solution designed around a comprehensive, end-to-end service operating platform that enables enterprise customers to equip the full set of communication tools quickly with minimal upfront investment while accelerating time to new service value.

- Allow you to focus on running your business not your communications solution
- Helps you control your costs through simple easy to understand pricing that adapts as your business needs change
- Delivers the best level of customer satisfaction in the most productive way.

We have the expertise and services to help you meet those challenges.

One Number

With YouCLink, all business communications between you and your customers can be conducted using a single business number. All outgoing calls to customers will reflect their business number caller ID even though they may be calling from their mobile phone or home office. The customer only needs to know “one number” which will reach your staffs via their office phone, mobile phone, at their home or temporary office. This ability to use a single number for all business purposes simplifies the customer experience and helps maintain customer loyalty.

Mobility

YouCLink enables mobility for Smartphone and Desktop provides end-users with a unified communications experience across mainstream mobile and desktop platforms including Windows, Mac, iOS and Android. You will always be available for your customers when they call. YouCLink focus on the user and not just the device. This allows users to take advantage of all of the features available to them no matter where they are located or what device they are using

Carrier-Grade Global Network

YouCLink delivered on the CITIC Telecom carrier-grade managed global MPLS backbone, which provides a highly secure and reliable network with industry-best network uptime guarantee and 7x24 support from our experienced Customer Care team. Our fully meshed network with over 60 Points-of-Presence (PoPs) ensures Quality-of-Service (QoS) especially on Voice service.

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Website



YouCLink Website